

A computer monitor displays a web-based form titled "Add New Signature". The form contains four bullet points regarding patient understanding of therapy, a "SIGN HERE" label, and fields for "NAME", "DATE", and "Signature".

https://app-qliqsoft.com/sign

https://app-qliqsoft.com/sign/

Add New Signature

- I understand that my clinician is trained to provide therapy to individuals, couples, and families from evidence based practices and has been clinical trained.
- I understand that in accordance with the state regulation and/or professional ethics, specific circumstances require my clinician to break confidentiality and report information obtained as a result of the therapy process.
- I understand that there can be risks and benefits associated with the therapy, and I have discussed these with my clinician.
- I understand that I have the right to terminate my counseling services at any time or request a change of clinician. I agree to discuss these with clinician if/when possible.

NAME

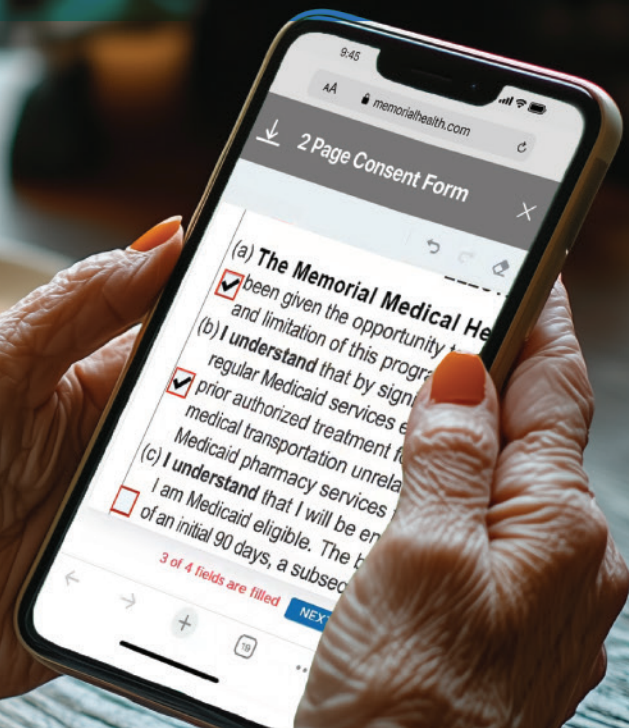
DATE

SIGN HERE

Signature: _____

Type here to search

HIPAA-Compliant Forms Vendor Selection Guide

A smartphone displays a "2 Page Consent Form" from memorialhealth.com. The form includes sections (a), (b), and (c) with checkboxes for understanding and consent. The user's hands are visible holding the phone.

9:45

AA memorialhealth.com

2 Page Consent Form

(a) The Memorial Medical Health Center has been given the opportunity to discuss the benefits and limitation of this program with you. I understand that by signing this form, I am consenting to the regular Medicaid services and medical transportation unrelated to my medical treatment for Medicaid pharmacy services.

(b) I understand that I will be enrolled in Medicaid services for an initial 90 days, a subsequent 90 days, and thereafter on an ongoing basis.

(c) I understand that I will be enrolled in Medicaid services for an initial 90 days, a subsequent 90 days, and thereafter on an ongoing basis.

3 of 4 fields are filled

NEXT

Importance (1-3)	Capabilities	QliqSOFT	Vendor 2	Vendor 3
Priority Use Cases				
	New Patient Onboarding	✓		
	New Staff Onboarding	✓		
	Patient Intake and Reminders	✓		
	Patient Pre-visit or Pre-procedure Prep	✓		
	Post-Procedure/Visit/Discharge Follow Up	✓		
	Patient Satisfaction Surveys and Online Patient Reviews	✓		
	Capture Patient Reported Assessments	✓		
	Chronic Care Management	✓		
	Remote Patient Monitoring	✓		
	Integration With EMR	✓		
	Capture SDoH and SoGI (Sexual Orientation, Gender Identity)	✓		
Form Design Features				
	HIPAA-compliant at the Tier You Are Buying	✓		
	No-code Form Builder	✓		
	Flexibility to Use Standard or Custom Forms	✓		
	Able to Upload and Sign PDF Forms Mandated by Outside Entities	✓		
	Support E-signature Capture	✓		
	Able to Capture Data Discretely for Upload	✓		

Importance (1-3)	Capabilities	QliqSOFT	Vendor 2	Vendor 3
	Able to Save As PDFs for Upload	✓		
	Conditional Logic	✓		
	Able to Enforce Required Fields	✓		
	Supports Needed Data Entry Formats (Date, Text, Signature, Pain Scales, Ratings, Single-select, Multi-select)	✓		
	Multiple Language Support	✓		
	Able to White Label/Add Brand Color and Logo	✓		
	Able to Stylize Button Colors and Shapes	✓		
	Enable Recipients to Upload Images and Files	✓		
	Able to Pre-fill Fields With Recipient-specific Data	✓		
	Able to Import Existing Forms	✓		
	Starter Templates Available That Can Be Modified	✓		
	Support for Capturing Data on Standard Forms	✓		
Forms Delivery Capabilities				
	Patient Secure Messaging/ Encrypted During Transit	✓		
	SMS Can Be a Local Area Code	✓		
	MMS (Includes Logo)	✓		
	Email	✓		
	Post on Website	✓		

Importance (1-3)	Capabilities	QliqSOFT	Vendor 2	Vendor 3
	Support scannable QR code	✓		
	Support opt-out by recipient	✓		
	Personalize messaging to provide guidance to the recipient	✓		
	Able to Incorporate Forms, Additional Information, Links, and Videos in Conversational Chatbot/Virtual Assistant	✓		
	Option for Staff to Send Forms Individually to Recipients	✓		
	No Code Tools to Create, Copy and Modify Chatbots and Define Chatbot Behavior	✓		
	Able to Verify Patient Identify With Multiple Identifiers	✓		
	Able to Personalize Chatbot With Recipient-specific Information	✓		
	Able to Escalate a Chatbot Interaction to a Staff Person	✓		
	Able to Set up One Time Population Outreach	✓		
	Able to Automate Population Outreach	✓		
	Automation Includes Broadcast Messaging (One Way)	✓		
	Automation Includes Confirmation Messaging (Yes/No)	✓		
	Automation Can Trigger Conversational Chatbots to Deliver Information and Forms	✓		
	Automation Can Nudge Recipients Who Do Not Start or Complete Forms Communications	✓		
	Automation Can Send Multiple Sequenced Messages and Forms Based on User-defined Time Offsets	✓		
	Automation Can Automatically Nudge Patients Who Have Not Responded	✓		

Importance (1-3)	Capabilities	QliqSOFT	Vendor 2	Vendor 3
	Support to Insert Custom Fields of Recipient Data (E.G. Lab Results, Provider Name, Etc.)	✓		
Communication Capabilities				
	Support for Staff to Communicate Asynchronously With Recipients – Text or Email	✓		
	Support for Staff to Convert Digital Communication to a Phone Call	✓		
	Support for Staff to Convert Digital Communication to a Virtual Visit	✓		
	Able to Manage Form and Message Routing to Specific Staff	✓		
	Support for Quick Messages for Commonly Used Messages	✓		
	Virtual Waiting Room	✓		
	Able to Patient to Test Connection Prior to Call	✓		
	Smooth Patient Handoffs Between Agents	✓		
	Able to Send Forms for Patient Completion Before, During or After the Call	✓		
	Able to Convert Automation to a Call, If Coverage Is an Issue	✓		
	Able to Transfer to Another Agent and Retain Patient Context	✓		
	After Hours Alerting	✓		
Management Capabilities				
	User Management – Import and Manage User Permissions	✓		
	Active Directory Integration	✓		
	Define and Manage User Roles	✓		

Importance (1-3)	Capabilities	QliqSOFT	Vendor 2	Vendor 3
	Able to Control Access to Specific Forms, Recipients and Chatbots (Groups)	✓		
	Manage Staff Devices	✓		
	Manage Password and Login Requirements	✓		
	Enforce Two-factor Authentication	✓		
Dashboards:		✓		
	Track Outreach Type and Success	✓		
	Track Message Success	✓		
	Track SMS Opt-out Behavior	✓		
	Track Email Unsubscribe Behavior	✓		
	Track Form Completion	✓		
	Track Chatbot Responses	✓		
	Track Campaign Activity	✓		
	Track Staff Activity	✓		
	Track Webhook Events	✓		
Integration Capabilities				
	HL7 / FHIR / APIs	✓		
	Webhooks	✓		
	Ingest Recipient Data	✓		
	Ingest Triggers for Outreach	✓		
	Upload Discrete Data Into EMR	✓		

Importance (1-3)	Capabilities	QliqSOFT	Vendor 2	Vendor 3
	Upload PDF Forms Into EMR	✓		
	Option to Manually Upload Into EMR	✓		
	Option to Print Forms	✓		
Vendor Evaluation				
	Support for Priority Use Cases	✓		
	HIPAA Statement	✓		
	Healthcare Specific Focus	✓		
	Sign BAA	✓		
	Proven Successes	✓		
	References	✓		
	Robust Training	✓		
	Product Documentation	✓		
	Implementation Process and Team	✓		
	Account Management	✓		
	Security	✓		
	Price	✓		
	Agility/Responsiveness	✓		
Vendor Evaluation				
	By Agent Pricing Matches Your Need for Administrators and Staff to Create and Send Forms	✓		

Importance (1-3)	Capabilities	QliqSOFT	Vendor 2	Vendor 3
	The Tier You Are Selecting Is HIPAA-compliant	✓		
	Are There Per Message Sent Fees?	✓		
	Are There Charges to Build Forms?	✓		
	Are There Charges Based on the Number of Forms?	✓		
	Are There Limits on How Many Forms You Can Create or How Many Messages That You Can Send?	✓		
Grand Total:		324		

